



## Enterprise Imaging - Frequently Asked Questions

### Q1. What is Enterprise Imaging?

Enterprise Imaging is the new platform that will replace the Picture Archiving & Communication System (PACS) that captures, manages and stores medical images for patient care.

PACS is comprised of two front facing applications:

- **IMPAX** is primarily used in Diagnostic Imaging (DI) and is being replaced with Enterprise Imaging.
- **XERO 2.0** is the web-based viewer intended for use outside of DI. On January 12, 2023, XERO 2.0 was upgraded to XERO 8.1 across Nova Scotia.

### Q2. Who primarily uses IMPAX?

- IMPAX is used primarily in Diagnostic Imaging (DI), emergency departments, Orthopaedics and ORs to capture, manage and store medical images for patient care.

### Q3. Why are we replacing IMPAX?

This change is necessary to:

- Modernize software and technology.
- Provide the latest innovations in digital storage of medical imaging.
- Provide a foundation for a provincial enterprise imaging strategy, including enabling the future storage of images from other clinical disciplines outside of the traditional areas of radiology and cardiology.

### Q4. What are the benefits of Enterprise Imaging?

IMPAX will be replaced with Enterprise Imaging, offering:

- Enhanced clinical workflows & collaboration.
- A collaborator tool that replaces IMPAX Instant messaging, allowing for visual collaboration on the study.

### Q5. Will the username and password I use to access IMPAX remain the same with Enterprise Imaging?

Yes, you will continue to use the same password you use for IMPAX today to access Enterprise Imaging.

### Q6. When will Enterprise Imaging be available?

We have started implementing Enterprise Imaging as of February 2023, beginning with Western Zone. The schedule for the remaining zones and IWK Health will be confirmed soon.

### Q7. Will training be available for Enterprise Imaging?

**Enterprise Imaging** - a train-the-trainer approach will be applied within the impacted areas (e.g., Diagnostic Imaging, emergency departments, etc.) and videos are available to help you to get familiar with Enterprise Imaging, which are available at [Enterprise Imaging website/training](#)

### Q8. Do I need to update my computer to be compatible with Enterprise Imaging?

The Enterprise Imaging application requires Windows 10 and 16 GB of RAM to operate. It is recommended that IMPAX clients outside of Diagnostic Imaging ensure that your computer is Windows 10 prior to go-live.

- **Note:** Computers with 8GB of RAM will function but will receive a pop-up warning regarding memory.
- All Radiologists' diagnostic workstations have been upgraded.

### Q9. Is Enterprise Imaging MAC compatible?

Yes, Enterprise Imaging is MAC compatible.

### Q10. Where can I find out more information?

Please visit [www.nshealth.ca/enterprise-imaging](http://www.nshealth.ca/enterprise-imaging) for updates, resources and training opportunities.

### Q11. What if I have questions Enterprise Imaging?

Please direct question or comments to [EnterpriseImaging@nshealth.ca](mailto:EnterpriseImaging@nshealth.ca).