



## PLEASE POST

**Date:** October 13, 2020

To: All BCGEU Local 803 Members at Fraser Health Authority in Burnaby

Re: Not Enough Time to Complete Care Plan - REVISED

Rushing can lead to accidents and errors.

If a CHW finds that there is not sufficient time to safely complete a care plan please take the following steps:

- Call your LPN Supervisor and inform them that there is not enough time allotted to safely complete the care plan.
- Confirm that the LPN Supervisor will send a dated note to the Case Manager.
- Follow up with a short email to the LPN Supervisor as a record and keep a copy for your reference.

This needs to be done each time you experience this. Making one report is unlikely to result in a change to the allotted time.

If the allotted time is not increased following two requests to the LPN Supervisor – this should be brought to the attention of a Union Occupational Health and Safety Representative.

If the client is taken away from you or this is dealt with as a 'refuse' this should be reported to a Shop Steward for further action.

## Occupational Health and Safety Representative for Burnaby Home Health:

- Florentina Kelly
- Alternates: Margaret Snow / Surjit Jaswal

## **Stewards for Burnaby Home Health:**

• Florentina Kelly

Paz Mazaredo

Margaret Snow

Surjit Jaswal

In solidarity

Nicki Pearson, Staff Representative

NTP/de/MoveUP/FA-572/FYI-FHA CHW client service/care plan - October 2020

