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KMHC is upgrading its Information Systems

The Kateri Memorial Hospital Centre (KMHC) announced today that it has launched a multipronged \$250,000 upgrade of its information systems that will reduce the administrative burden on staff and provide management with the tools required to better oversee the operations of the health centre.

"This investment represents a significant step forward for KMHC," explained Lisa Westaway, Executive Director. "This new automated approach reduces the possibility of human error and our reliance on paper, while most importantly allowing staff more time to focus on their primary mission – patient care. And for managers it will provide them with information in a more timely and accurate manner so that they can better manage their resources and their budget. This is a critical and overdue initiative."

The KMHC is upgrading the following information systems:

Finance Management System

The new Finance Management System will facilitate the automation of several financial workflows including accounting, budget management, accounts receivable and accounts payable management. One of the major benefits is that managers will have ready and easy access to up-to-date information, which in turn will help them with their decision-making. Furthermore, it will make the lives of the finance and administration team easier as the system will capture financial transactions and allow for the electronic payment of invoices.

Material Management System

The Material Management System will automate KMHC's procurement process and logistics, allowing for the electronic management of goods from ordering to reception and invoicing. The great advantage is that these activities will be done with minimal if any human intervention, which frees up time and reduces errors.

"Our staff will no longer fill out purchase orders by hand and bring them down to the supply store for processing and then be told to check back later to see if the order has been processed," stated Mr. Aginas, Director of Finance and Operations. "The new system will be like ordering a refill of a prescription from your pharmacy. You enter the request on line and you receive an email telling you to come pick it up."

Fixed Asset Management

The new fixed asset management system will allow KMHC to improve the tracking, monitoring and maintaining of its physical assets, ranging from equipment to beds, computers and furniture. KMHC staff will be able to keep track of an item's location and be aware of each change that occurs during an asset's lifetime. They will know when an item is due for maintenance or past warranty and nearing the end of its natural life cycle. In real terms this oversight will reduce downtime, minimize lost inventory and improve budgeting.

Human Resource Management

Building on improvements that were made several years ago, the upgrade to our human resource management system provides a robust process and workflow management engine that includes payroll, core HR and recruitment, talent management, health & safety, business intelligence and analytics tools. This module allows for employee data to be stored securely and electronically and to be linked to the KMHC's Payroll module. In addition, by accessing the data and reviewing key performance indicators management with have the information required to make decisions in a timely manner.

"These new systems will make our operations more efficient and modernize our relations with our suppliers. Most importantly they will simplify the lives of our staff and in so doing improve our work environment," concluded Ms. Westaway.

The project is underway and is expected to be completed by the middle of 2023. It will include staff training and support.