

E-Mentoring Platform Demonstration



MENTOR
CANADA



February 2022
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A wide-angle photograph of a majestic mountain range. The peaks are rugged and heavily covered in snow, with some patches of dark rock visible. The sky is filled with soft, white clouds. In the foreground, a valley opens up, showing a river winding through green fields and rocky terrain. The overall scene is one of natural grandeur and beauty.

Land Acknowledgement

Mentor Canada respectfully acknowledges that the lands upon which we operate are the traditional territories of the respective First Nations, Métis Nations and Inuit who are the long-time stewards of these lands.

Our Awesome Mentor Canada Team



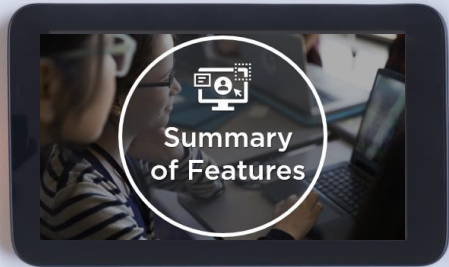
Tracy Luca-Huger
Senior Director
Strategic Partnerships and Initiatives



Michèle Mantero
Training Specialist



Turie Emakpore
Digital Products Support Lead





Summary of Features

Mentor City

<https://ementor.mentoringcanada.ca>

MentorCity is an intuitive cloud-based Mentoring software that cultivates the future of your organization and the individuals in and around it through the power of relationships.



iMentorCity™

Mobile Application IOS & ANDROID

- Responsive design
- Pushed notifications



10:30



Desktop



Mobile



Tablets

Security

Data Centre for server located in Canada

Canadian Web Hosting audited annually for compliance

Multi-level Intrusion prevention server security

Encryption in transit & encryption at rest

Vulnerability assessments performed annually

Data is backed up daily and stored on servers for 30 days

Network security and privacy (e.g. breach event services, data restoration)

Fully insured

Mentor and Mentee Relationship



Mentor and Mentee Relationship

1:1 Matching



Mentor and Mentee Relationship

Group Matching



- 1 Mentor: Many mentees
- Many mentors : Many mentees

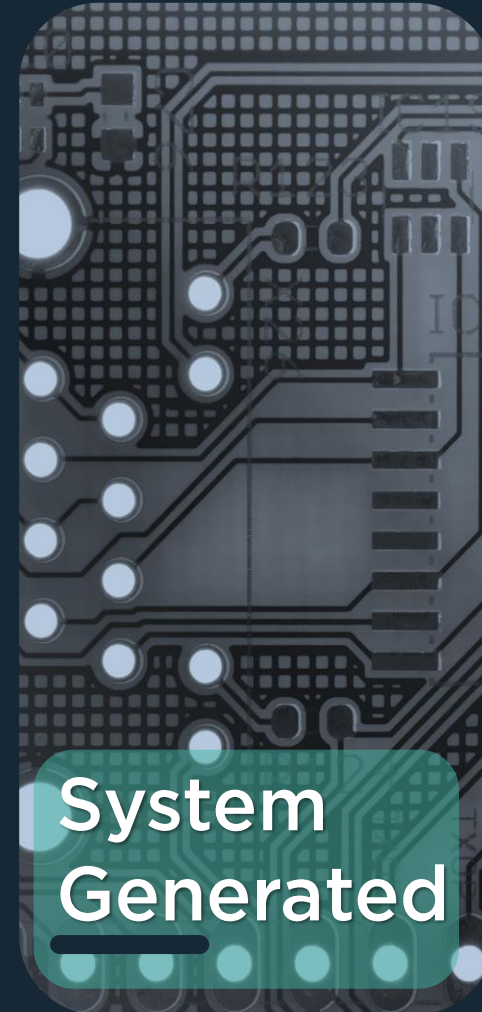
Mentoring Relationship Matching



Mentee
Initiated



Manual
Matching

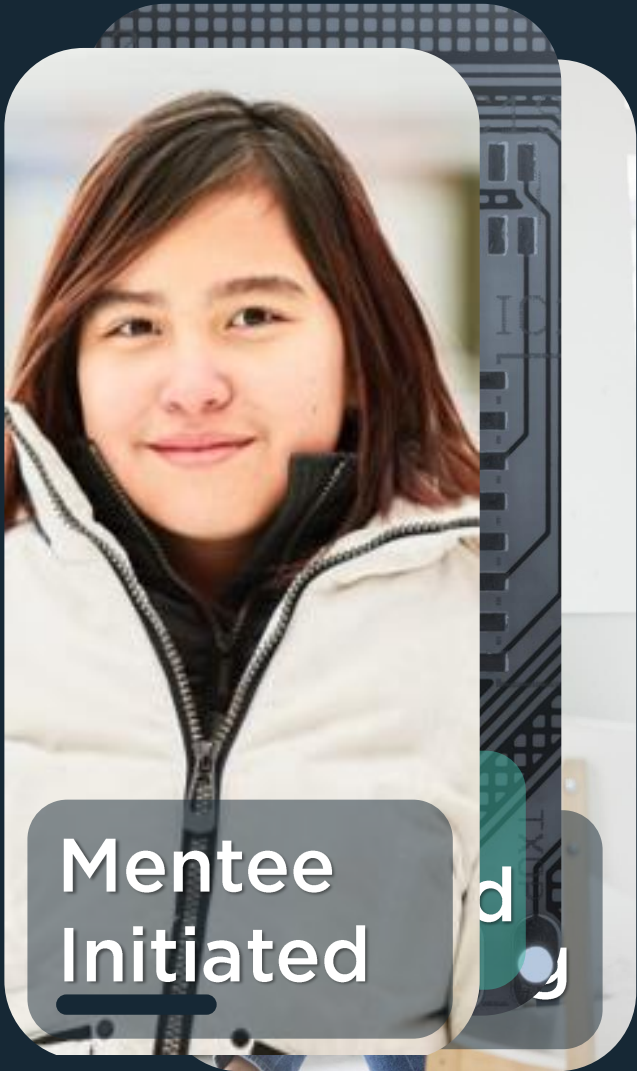


System
Generated

Mentoring Relationship Matching



Mentee initiated Manual System Generated



Mentoring Relationship Matching



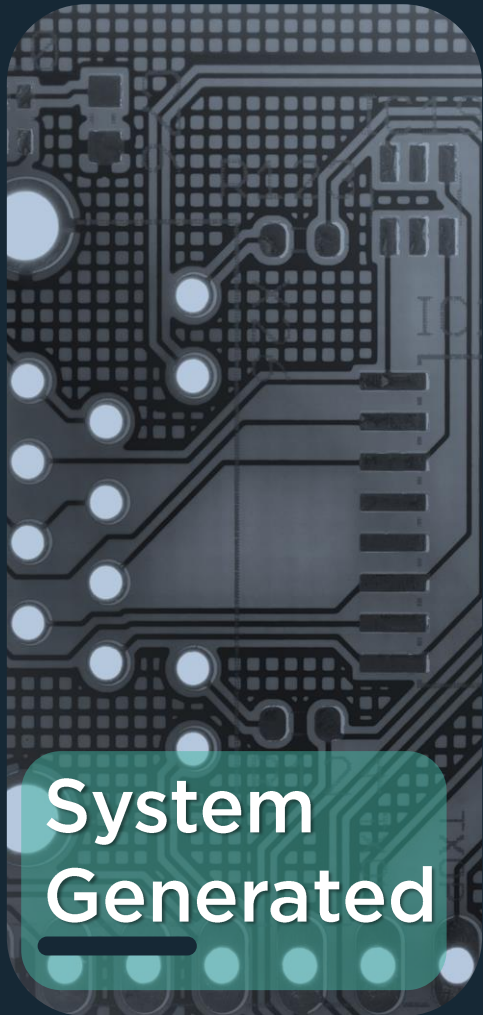
Mentee initiated **Manual** System Generated



Mentoring Relationship Matching



Mentee initiated Manual **System Generated**



Match 1 Relationship

Show All (1 matched out of 2) 80% - 100% Compatible (0 matched out of 0) 60% - 79% Compatible (1 matched out of 1) Less than 60% (0 matched out of 1)

Reset Matches **Select/Deselect**

Mentor	61% Compatible ✓ Match	Mentee
 Pearl Test CEO at Pearl Inc. Ottawa, Alberta, Canada		 Grace Test Influencer at She In Influencers Montreal, Quebec, Canada
<p>Summary I Am This And That</p> <p>SPECIALIZED SKILLS Leadership, Presentation Skills, Problem Solving, Self Confidence</p> <p>LANGUAGES French And English</p> <p>Add to Group</p> <p>Matches: 2 Last Activity: May 4, 2021 6:01PM</p> <div><input type="text"/></div> <p>Save</p>		<p>Summary I am this and that</p> <p>DEVELOPMENT AREAS Innovation, Leadership, Presentation Skills, Problem Solving, Self Confidence</p> <p>LANGUAGES French And English</p> <p>Add to Group</p> <p>Matches: 2 Last Activity: May 4, 2021 10:06AM</p> <div><input type="text"/></div> <p>Save</p>

Competencies compatibility: Low

Profile



61% Complete

Edit

View

Schedule Meetings



Upcoming 0 Meetings

View

New

Mentor & Mentee Personal Dashboards



Visit the Resource Centre to get started!


Profile



61% Complete

Edit View


Schedule Meetings



Upcoming 0 Meetings

View New

Meetings Availability

Wed
10:00 AM-10:00 PM 

Mountain Time (US & Canada)

Sync Calendar

Edit

Profile Availability as



mentor

Change Settings



240
Points



4
Connections



2
Courses

Mentor & Mentee Personal Dashboards

Connections (4)

Active ▾

- Smith Mentee
- Annet Thomas Mentee
- test

Upcoming Meetings (0)

There are no upcoming meetings available at the moment.

Goals (5)

Set a new Goal

- Do another thing
- Do this and that
- ... e ca et r

Mentor & Mentee Features

Communication



AUDIO



VIDEO



TEXT-BASED



Additional User Experience Features

- Share Screen and File Options
- Calendar (set meetings, see upcoming events)
- Pushed Notifications
- Announcements
- Badge Reward System

Program Resources



Resource Centre



Discussion Boards



Events and Event Registration (Eventbrite Interface)

Mentor & Mentee Features



Access to Courses



Mentoring Activities



Mentor & Mentee Course Content

Mentor & Mentee Course Content



Michele Mantero

Dashboard

Connections

Groups

Mentors

Mentees

Admin

Courses

Events

Resources

Discussions

Access Connections

Get The App

Terms of Use

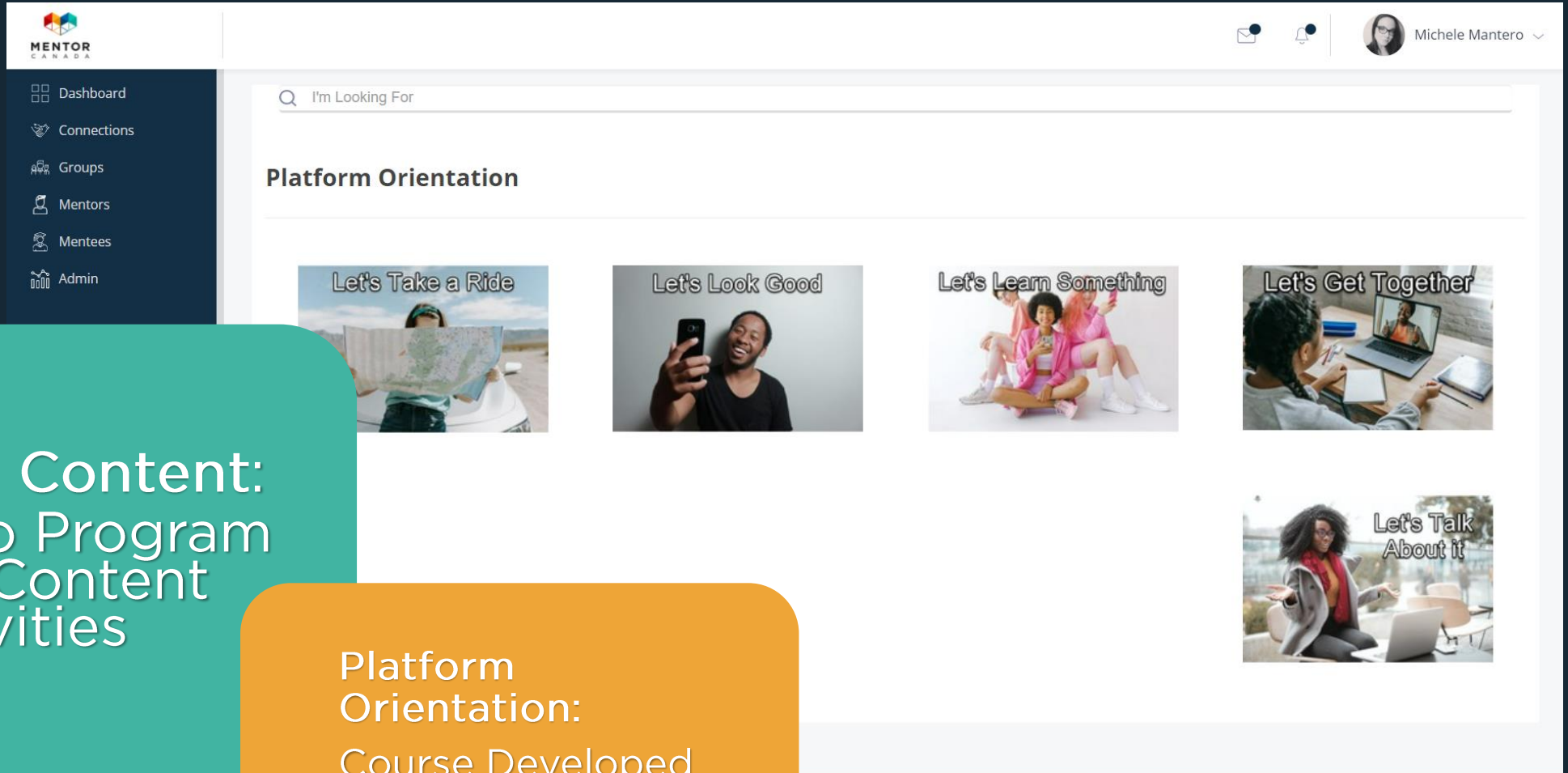
Privacy Policy

I'm Looking For

Platform Orientation



Mentor & Mentee Course Content



The screenshot displays the Mentor Canada platform interface. On the left is a dark blue sidebar with the Mentor Canada logo and navigation options: Dashboard, Connections, Groups, Mentors, Mentees, and Admin. The main content area features a search bar labeled "I'm Looking For" and a section titled "Platform Orientation". Below this section are five course cards with the following titles and images:

- Let's Take a Ride**: A person holding a large map outdoors.
- Let's Look Good**: A man taking a selfie with a smartphone.
- Let's Learn Something**: A group of people sitting on the floor, some holding books.
- Let's Get Together**: A person working at a desk with a laptop and a video call on the screen.
- Let's Talk About it**: A woman sitting at a desk with a laptop, gesturing as if in conversation.

Program Content:
Access to Program
Specific Content
and Activities

Platform
Orientation:
Course Developed
by Mentor Canada



Design Custom Content and Activities

Milestones - For Connectors only. Each milestone is to be completed monthly.



Design Custom Content and Activities

Embedded iframe Content (LMS courses, Forms etc..)

Links (i.e., Institutions Resources)

PDF's

Surveys

Quizzes

Text

Images

YouTube Videos

Resource Centre



Meeting Notes

Meeting Notes

Meeting Notes

[Edit](#) | [Delete](#)

[Read More >](#)



Resources for Accessibility

Resources for Accessibility

Click here to access Resources for Accessibility

[Edit](#) | [Delete](#)

[Read More >](#)



Frequently Asked Questions

Frequently Asked Questions

Frequently Asked Questions

[Edit](#) | [Delete](#)

[Read More >](#)



Mentor Manual 2021-22

Mentor Manual 2021-22

Mentor Manual 2021-22

[Edit](#) | [Delete](#)

[Read More >](#)



Resource Guide 2021-22

QSuccess Resource Guide 2021-22

QSuccess Resource Guide 2021-22

[Edit](#) | [Delete](#)



Security

Your safety is important to us <https://cnc.bc.ca/services/prince-george/security>

[Edit](#) | [Delete](#)

[Read More >](#)



Financial Aid

<https://cnc.bc.ca/services/financial-aid/emergency-funding>

[Edit](#) | [Delete](#)

[Read More >](#)



Academic Advising

Learn more <https://cnc.bc.ca/current-students/student-support/student-advice/2021/09/09/introduction-to-academic-advising>

[Edit](#) | [Delete](#)

[Read More >](#)



Recreation

<https://cnc.bc.ca/services/prince-george/recreation>

[Edit](#) | [Delete](#)

[Read More >](#)



Accessibility Services

Learn more

[Edit](#) | [Delete](#)

[Read More >](#)



Health & Wellness Centre

Learn more

[Edit](#) | [Delete](#)

[Read More >](#)

Administrator Features

Speed Match Tool

Analytics & Reports

Customizable Program Context

Surveys

Evaluation Tool

Discussion Boards

Announcements

Events

Automation

Language Filter

360-degree view of your program and members interaction

Program Administrators can join mentoring match meetings

Administrator Features

Admin Steps to Take

1. Upload your [logo](#)
2. Review [Building MentorCity](#) guide
3. [Customize](#) platform
4. In the [Match](#) section on the right-hand side, turn searches Active if Mentee/Mentor can find one another. Turn searches Inactive if the administrator will be solely responsible for the matching
5. Send out either an [invitation link message](#) or the [prior to import message](#) (and then [import members](#))
6. [Send messages](#), [start discussions](#), [promote events](#), [share resources](#) to keep your Mentoring community engaged
7. Track progress by visiting the following sections: [members](#), [searches](#), [invitations](#), [relationships](#) and overall [program statistics](#)

Members

11

Searches

20

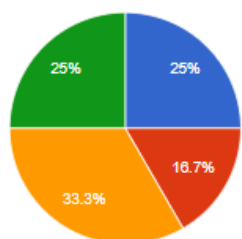
Invitations

1

Relationships

5

Searches



- Haven't searched
- Have done 1 search
- Have done 2 searches
- Have done 3 or more searches

Mentor Canada



[Edit your organization's profile](#)

Invite

Invitation Link

<https://mentorcity.com/invitation/a5dece65129a5423>

- [Invitation link instructions](#)
- [Prior to Import Message](#)

[Import Members](#)

Meetings

Join Meeting Link

<https://mentorcity.com/724/call>

Match

[Matching Members](#)

[Speed Match](#)

[Select Speed Match Criteria](#)

Searches

[Active](#)

[Inactive](#)

Reports

- [Generate Members Report](#)
- [Generate Relationships Report](#)
- [Meetings Report for Relationships](#)
- [Meetings Report for Members](#)

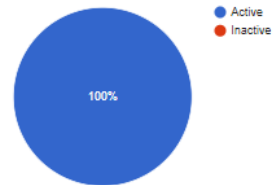
Customize

- [Industries](#)
- [Functions](#)
- [Competencies](#)
- [Specialized Skills / Development Areas](#)
- [Cities and Meeting Locations](#)
- [Company Policy](#)
- [Send Messages](#)
- [Maximum Number of Mentors and Mentees](#)
- [Profile Fields](#)
- [Program Evaluation](#)
- [Mentoring Agreement](#)
- [Deactivate Members](#)
- [Group Mentoring](#)
- [Discussions](#)
- [Resources](#)
- [Categories](#)
- [Events](#)
- [Surveys](#)
- [Email Logs](#)
- [Language Filter](#)
- [Courses](#)
- [Badges](#)
- [Announcements](#)
- [Archived](#)

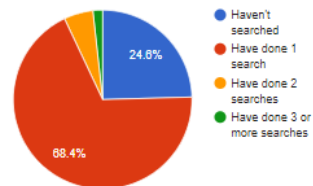
Administrator Dashboard Statistics

Statistics

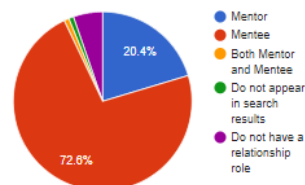
Members



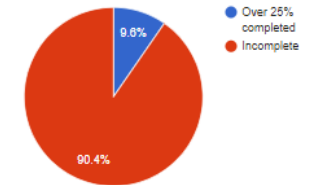
Searches



Total Number of Mentors and Mentees



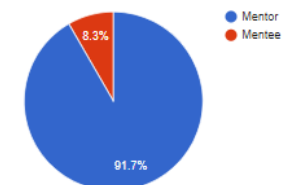
Profiles



Invitations



Available Mentors and Mentees



Program Monitoring

Goals

Percentage of Mentees who have entered their mentoring goals in a relationship 2%
2 mentoring relationships out of the 83 mentoring relationships established

Total number of goals entered 2

Total number of goals achieved 0

Mentoring Relationships

Percentage of members who are currently in 1 or more mentoring relationships 142%
162 members out of the 114 active members

Percentage of members who currently have 1 or more mentors 71%
81 members out of the 114 active members

Percentage of members who currently have 1 or more Mentees 25%
29 members out of the 114 active members

Percentage of members who have calculated their mentoring hours 2%
3 members out of the 114 active members

Mentoring Agreements

Percentage of Mentees and mentors who have completed a mentoring agreement 1%
1 mentoring relationships out of the 83 established

Program Evaluations

Number of Mentees who have completed a program evaluation 0

Number of mentors who have completed a program evaluation 0

Meetings

Number of Confirmed Meetings 1

Duration of Confirmed Meetings 00:30


Calls

Number of Video/Voice Calls 13

Duration of Video/Voice Calls 0

Discussions



New Discussion

 5 members in 5 discussions

 5 comments



How to Support a Mentee Transitioning from High School

Mentors can play a key role in supporting youth transitioning from high school to post secondary or to work place.

 0 members  0 comments [Edit](#) | [Delete](#) | [Archive](#)

Presentation Skills

Share ideas, experiences, strategies, and resources for developing presentation skills.

 5 members  5 comments [Edit](#) | [Delete](#) | [Archive](#)

Discussion Boards



Demo

How to Access the E-mentoring Platform



Register on the Mentor Connector



Organizations
& Programs must be
registered in Mentor
Connector as pre-
requirement to access
to the E-Mentoring
Platform.



Training & Support



Training & Support

Training is divided into 3 core elements:

1. Essentials to Onboarding : Live onboarding 1.5hr
2. Video series : platform customization, engage mentors/mentees and manage your program
3. Individual bespoke training: 1:1 with MENTOR Canada training specialist

Support is provided through 3 strategies:

1. Manuals & Videos: through our Support & Training Centre
2. Email: support@mentoringcanada.ca
3. Live support: 1:1 with MENTOR Canada support specialist

Who to Contact at Mentor Canada?



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