E-Mentoring Platform Demonstration

MENTOR
CANADA

February 2022

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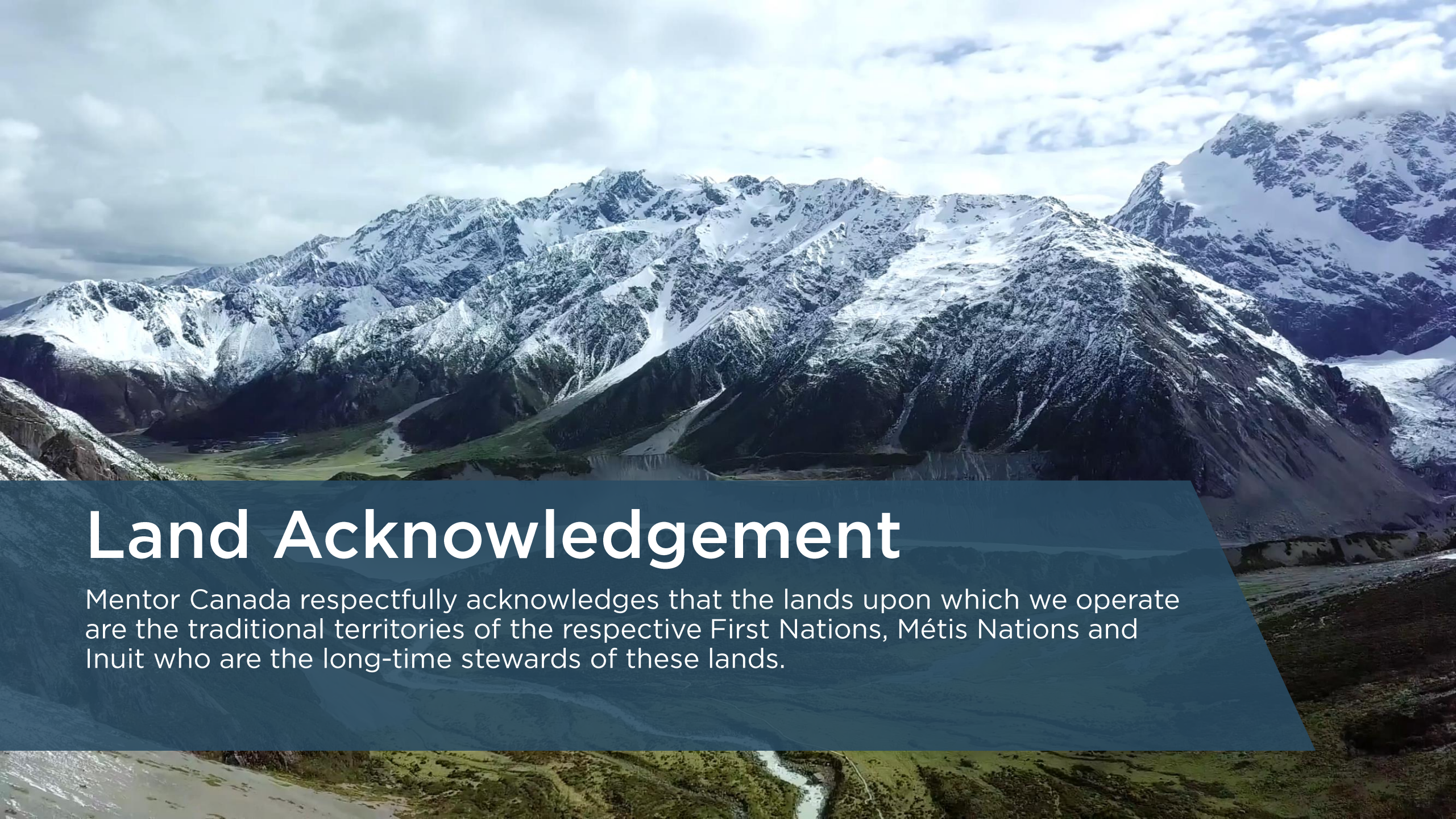


Land Acknowledgement

Mentor Canada respectfully acknowledges that the lands upon which we operate are the traditional territories of the respective First Nations, Métis Nations and Inuit who are the long-time stewards of these lands.

Our Awesome Mentor Canada Team

Tracy Luca-Huger
Senior Director
Strategic Partnerships and Initiatives

Michèle Mantero
Training Specialist

Turie Emakpore
Digital Products Support Lead

Demo
Summary of Features
How to Access the E-mentoring Platform
Training & Support

Summary of Features

Mentor City

https://ementor.mentoringcanada.ca

MentorCity is an intuitive cloud-based Mentoring software that cultivates the future of your organization and the individuals in and around it through the power of relationships.

MentorCity™

Mobile Application
IOS & ANDROID

- Responsive design
- Pushed notifications

Security

- Data Centre for server located in Canada
- Canadian Web Hosting audited annually for compliance
- Multi-level Intrusion prevention server security
- Encryption in transit & encryption at rest
- Vulnerability assessments performed annually
- Data is backed up daily and stored on servers for 30 days
- Network security and privacy (e.g. breach event services, data restoration)
- Fully insured

Mentor and Mentee Relationship

Mentor and Mentee Relationship

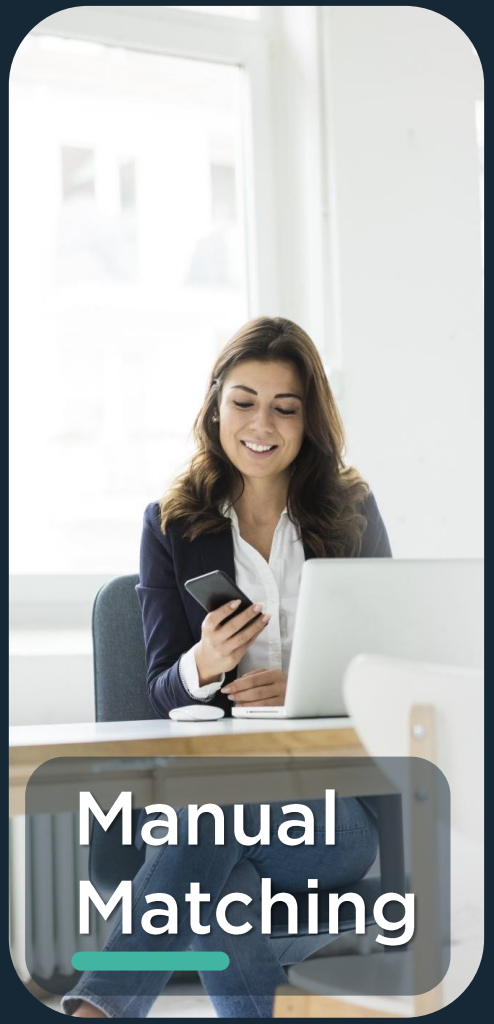
1:1 Matching

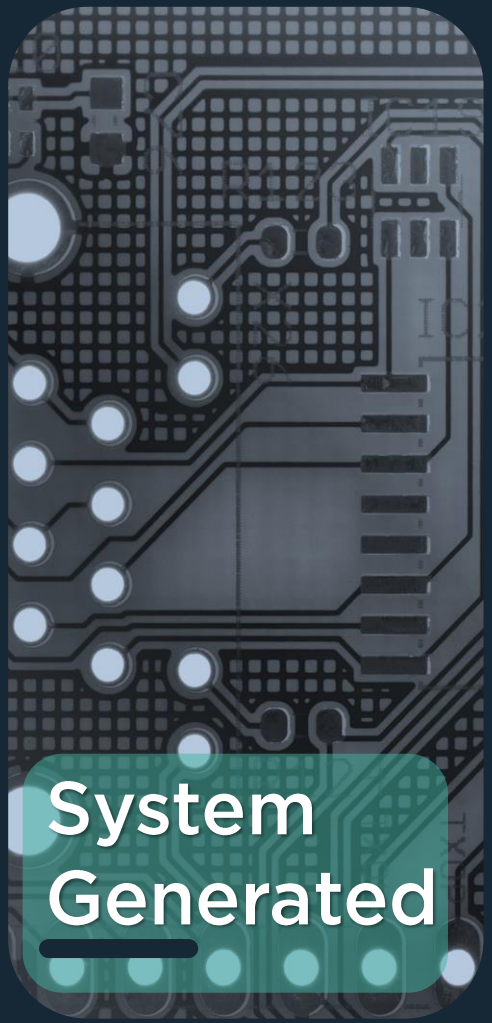
Mentor and Mentee Relationship

Group Matching

- 1 Mentor: Many mentees
- Many mentors : Many mentees

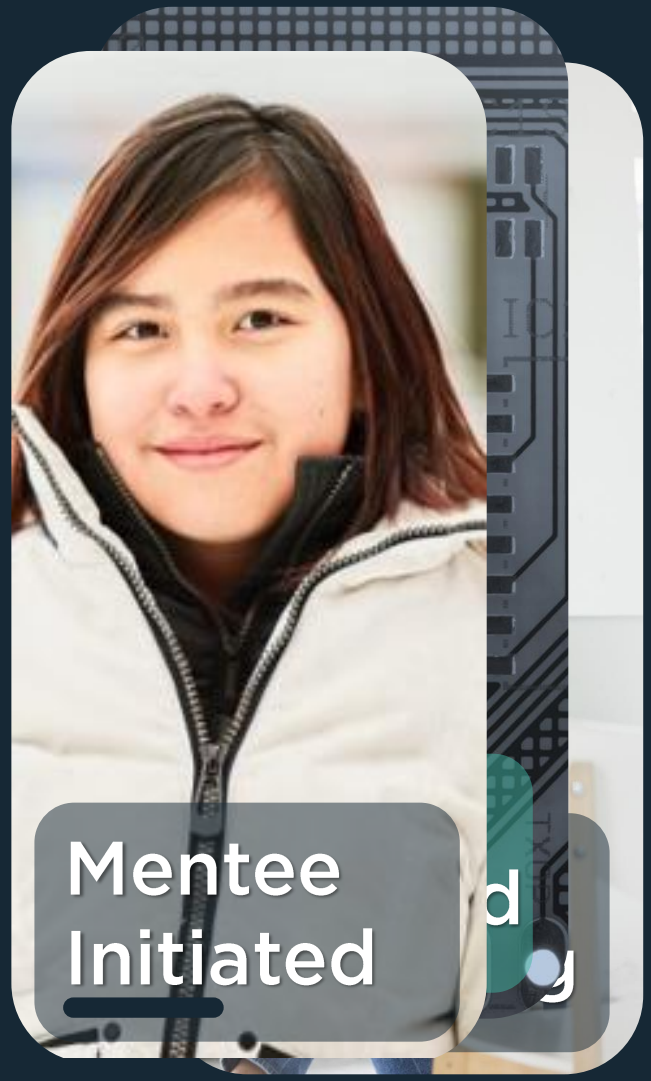
Mentoring Relationship Matching





Mentoring Relationship Matching

Mentee initiated Manual System Generated



Mentoring Relationship Matching

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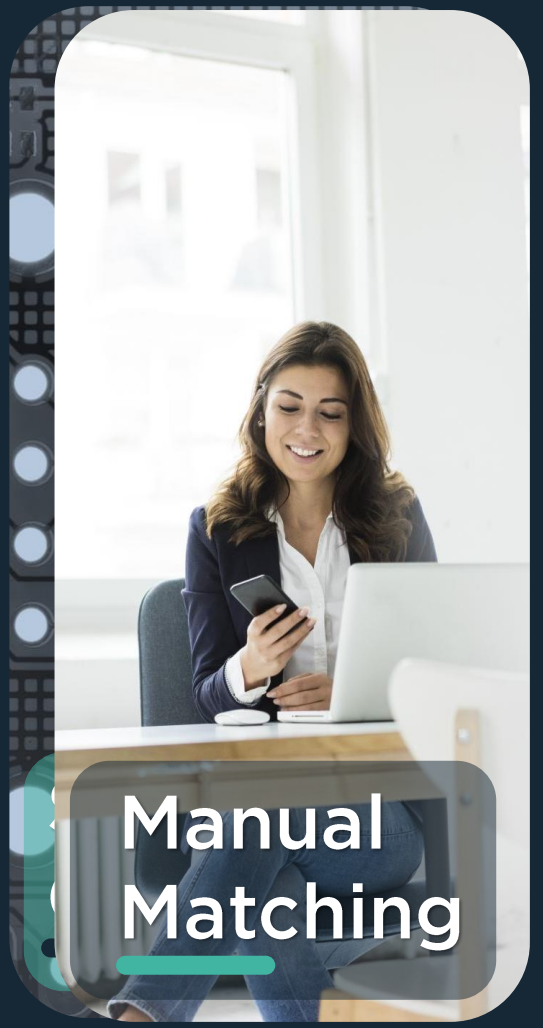

Mentoring Relationship Matching

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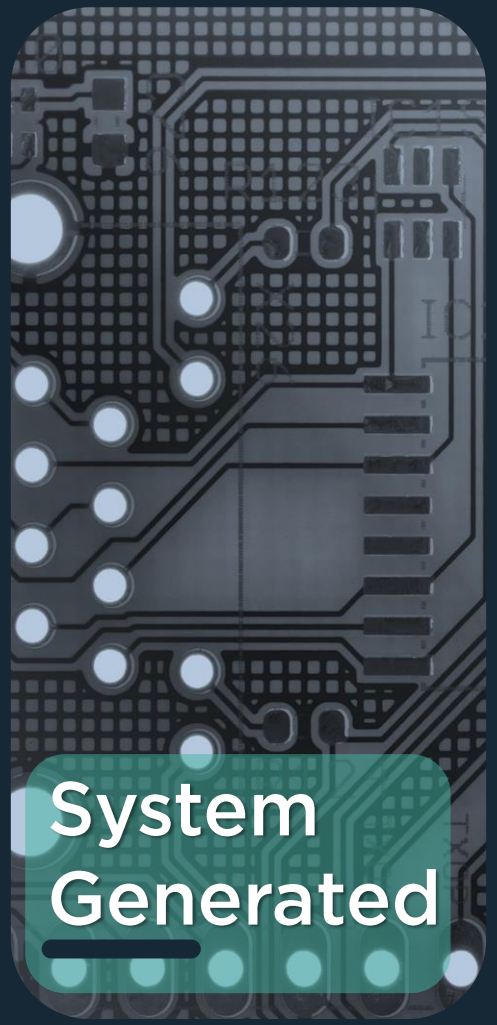
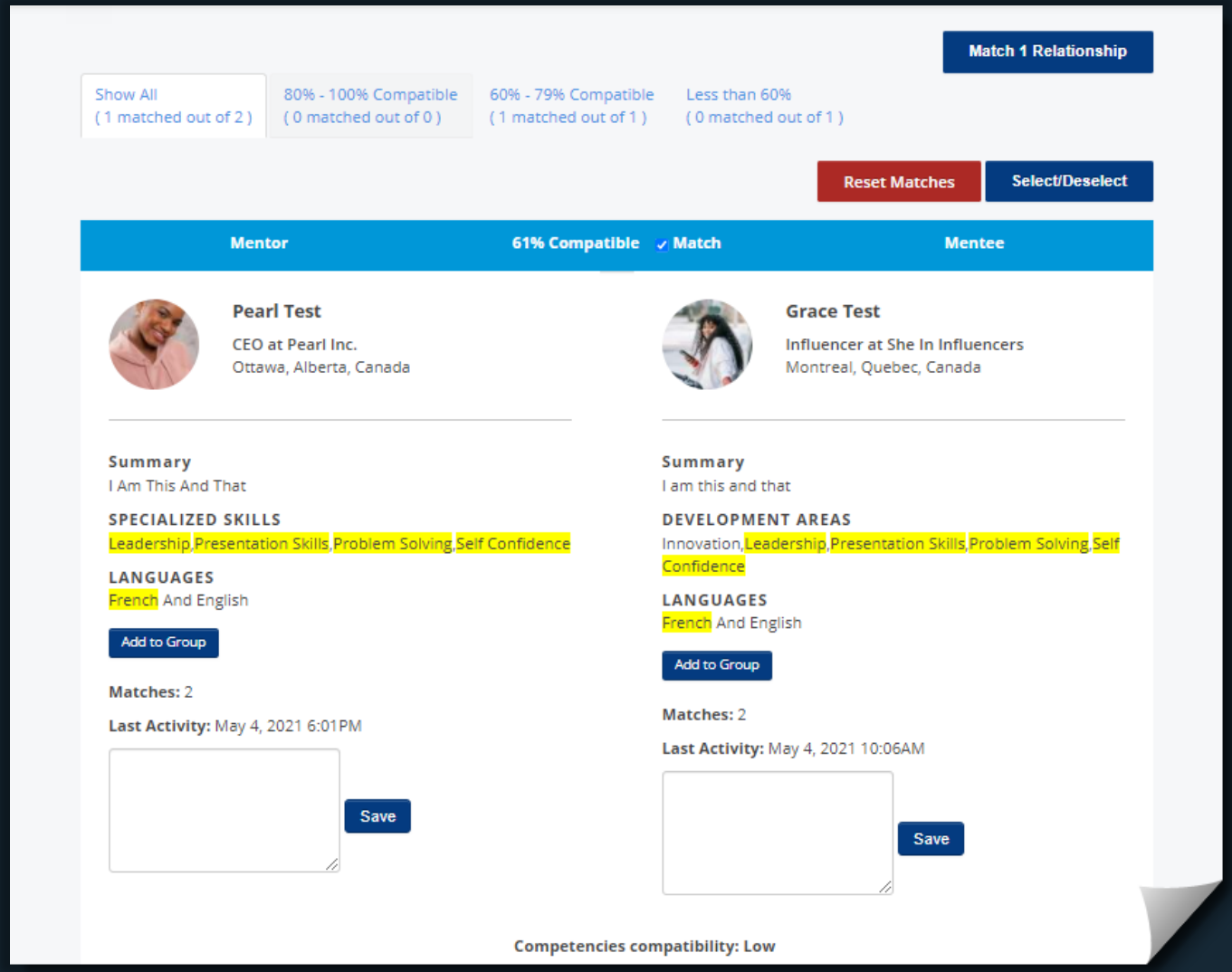
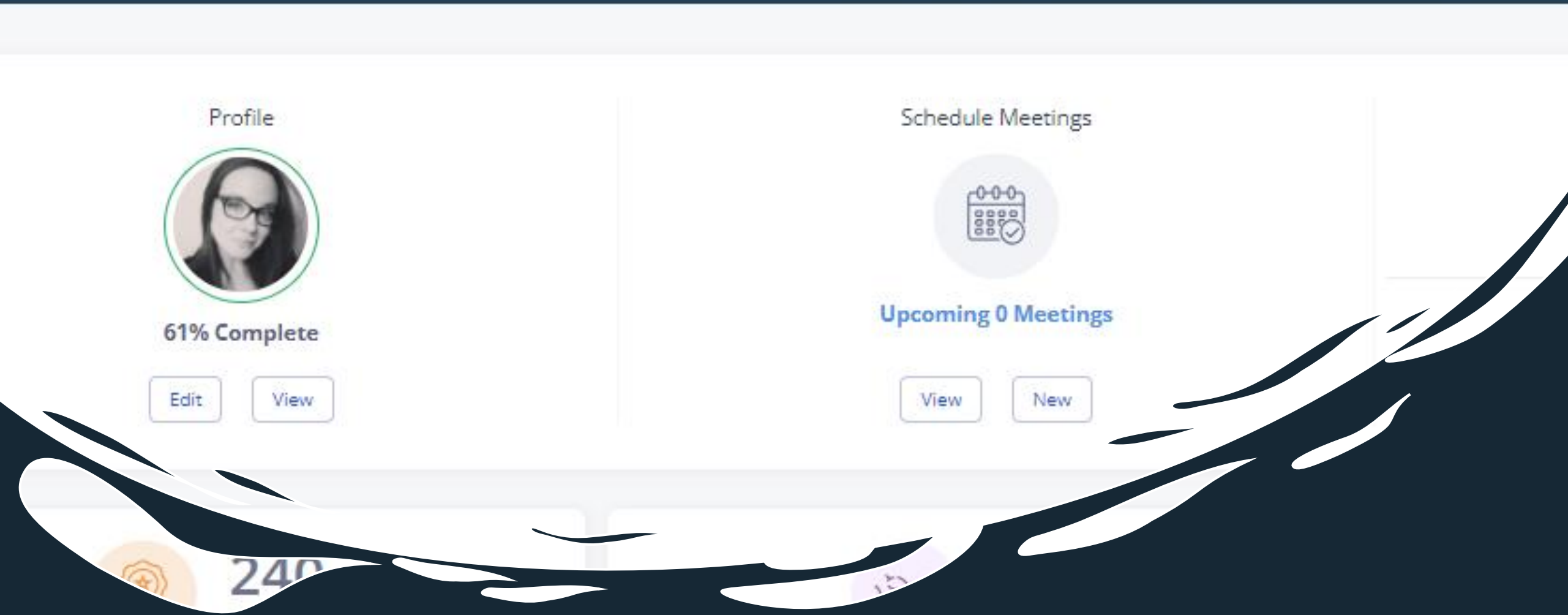






Mentor & Mentee Personal Dashboards

Visit the Resource Centre to get started!

Profile

61% Complete

Edit View

Schedule Meetings

Upcoming 0 Meetings

View New

Meetings Availability

Wed

10:00 AM-10:00 PM

Mountain Time (US & Canada)

Sync Calendar

Edit

Profile Availability as

mentor

Change Settings

240 Points

4 Connections

2 Courses

Mentor & Mentee Personal Dashboards

Connections (4) Active

Mentee

Annet Thomas Mentee

Upcoming Meetings (0)

There are no upcoming meetings available at the moment.

Goals (5)

Set a new Goal

Do another thing

Do this and that

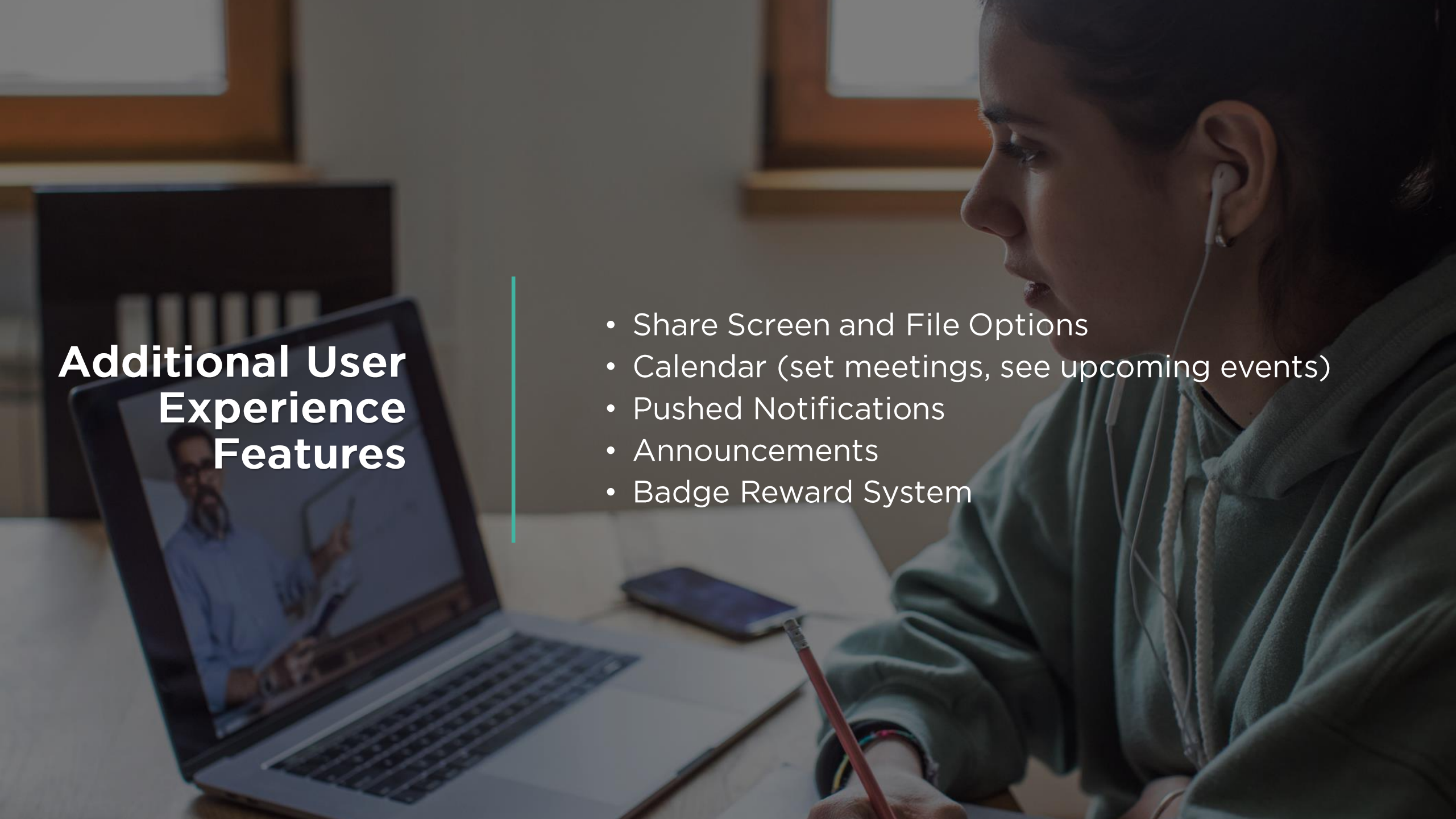
Mentor & Mentee Features

Communication

AUDIO

VIDEO

TEXT-BASED



Additional User Experience Features

- Share Screen and File Options
- Calendar (set meetings, see upcoming events)
- Pushed Notifications
- Announcements
- Badge Reward System

Program Resources

- Resource Centre
- Discussion Boards
- Events and Event Registration (Eventbrite Interface)

Mentor & Mentee Features

Access to Courses

Mentoring Activities

Mentor & Mentee Course Content

Mentor & Mentee Course Content

MENTOR CANADA

Michele Mantero

- Dashboard
- Connections
- Groups
- Mentors
- Mentees
- Admin
- **Courses**
- Events
- Resources
- Discussions

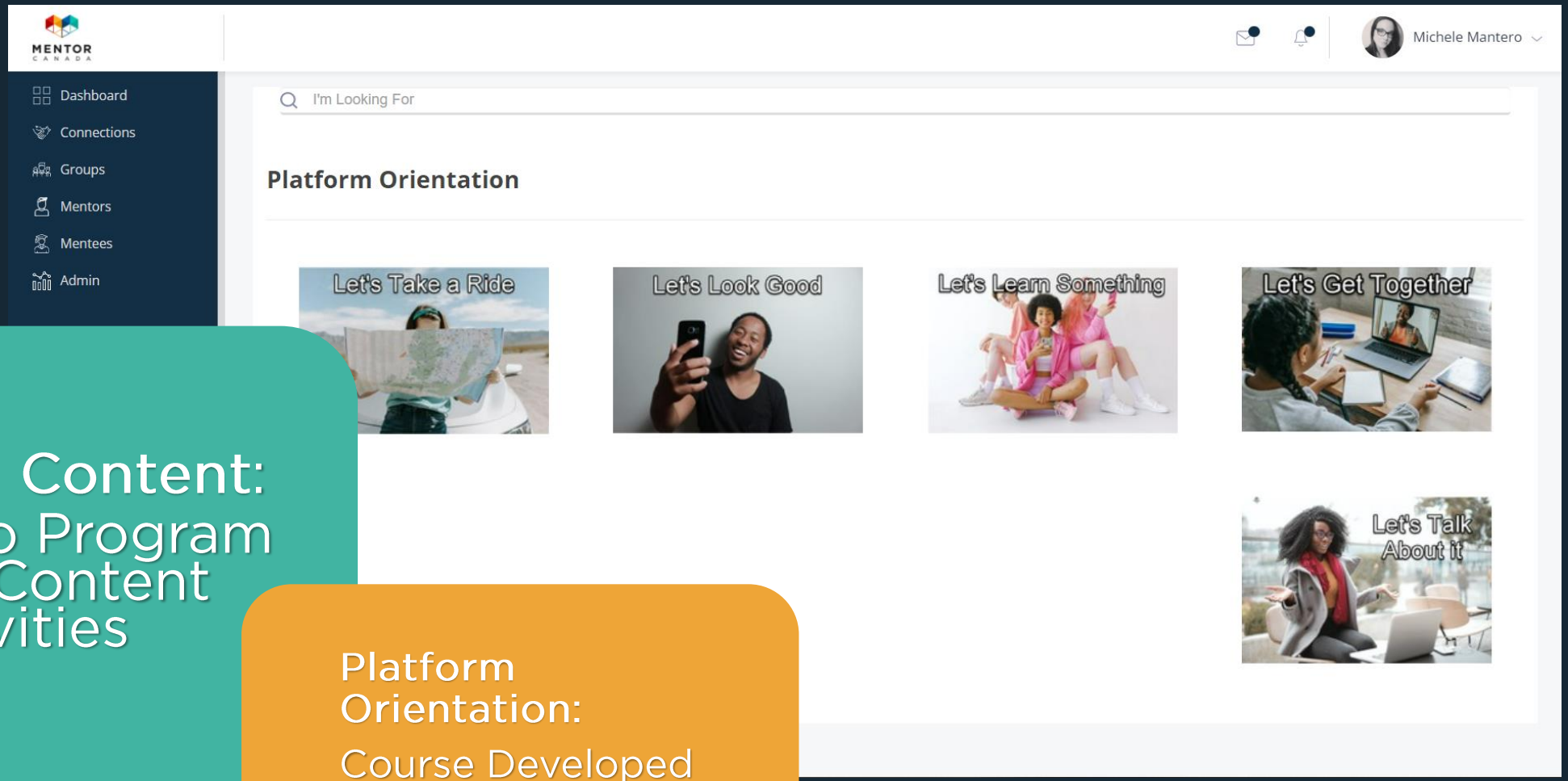
- Access Connections
- Get The App

Terms of Use
Privacy Policy

I'm Looking For

Platform Orientation

Mentor & Mentee Course Content

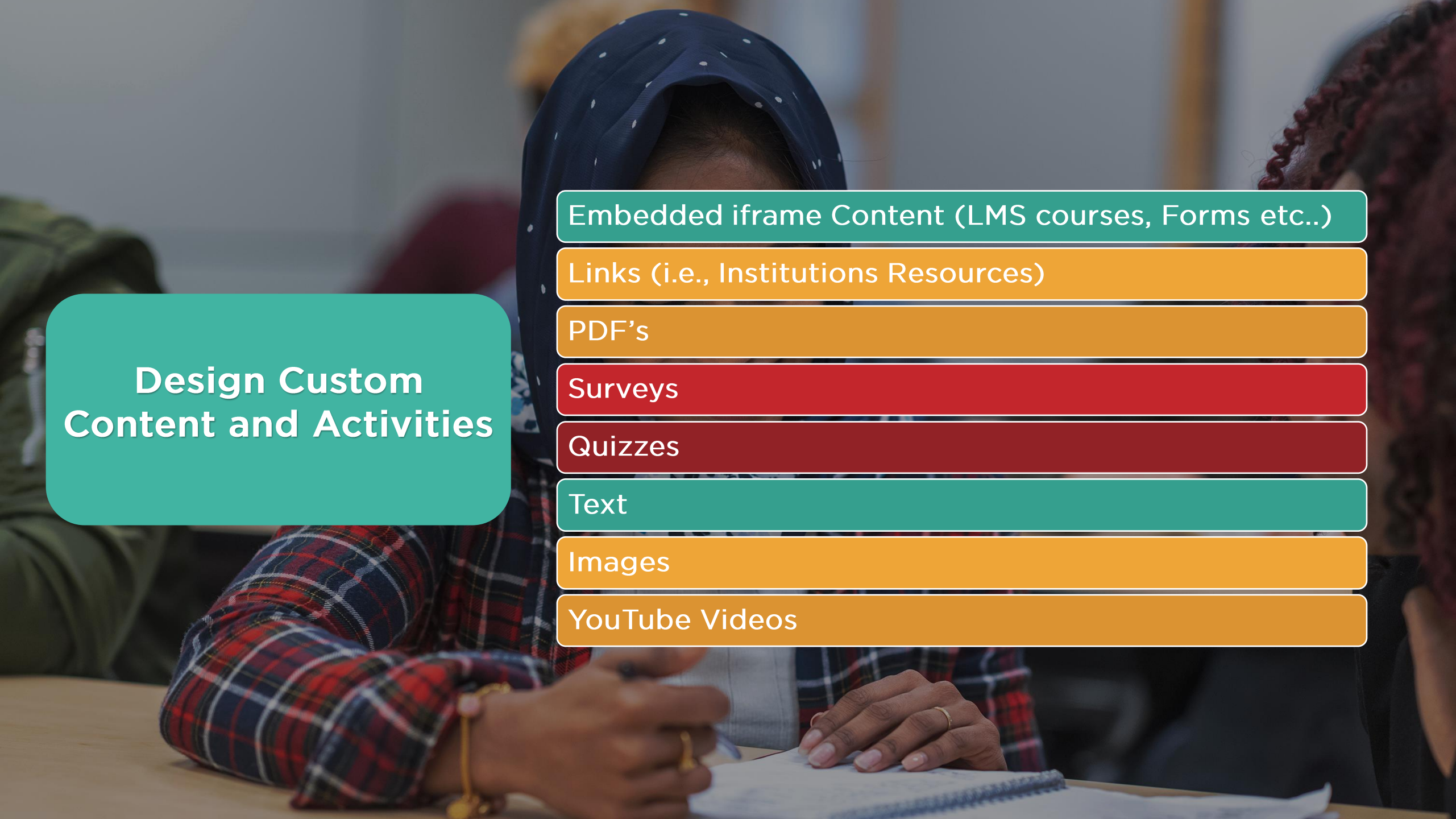


Program Content:
Access to Program Specific Content and Activities

Platform Orientation:
Course Developed by Mentor Canada

Design Custom Content and Activities

Milestones - For Connectors only. Each milestone is to be completed monthly.



Design Custom Content and Activities

- Embedded iframe Content (LMS courses, Forms etc..)
- Links (i.e., Institutions Resources)
- PDF’s
- Surveys
- Quizzes
- Text
- Images
- YouTube Videos

Resource Centre

Meeting Notes

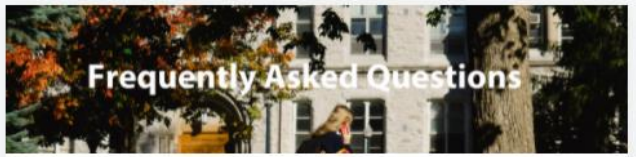
Meeting Notes

Edit | Delete Read More ›

Resources for Accessibility

Click here to access Resources for Accessibility

Edit | Delete Read More ›



Frequently Asked Questions

Frequently Asked Questions

Edit | Delete Read More ›

Mentor Manual 2021-22

Mentor Manual 2021-22

Edit | Delete Read More ›

QSuccess Resource Guid

QSuccess Resource Guide 2021-

Edit | Delete

Security

Your safety is important to us https://cnc.bc.ca/services/prince-george/security

Edit | Delete Read More ›

Financial Aid

https://cnc.bc.ca/services/financial-aid/emergency-funding

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Academic Advising

Learn more https://cnc.bc.ca/current-students/student-support/student-advice/2021/09/09/introduction-to-academic-advising

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Recreation

https://cnc.bc.ca/services/prince-george/recreation

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Accessibility Services

Learn more

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Health & Wellness Centre

Learn more

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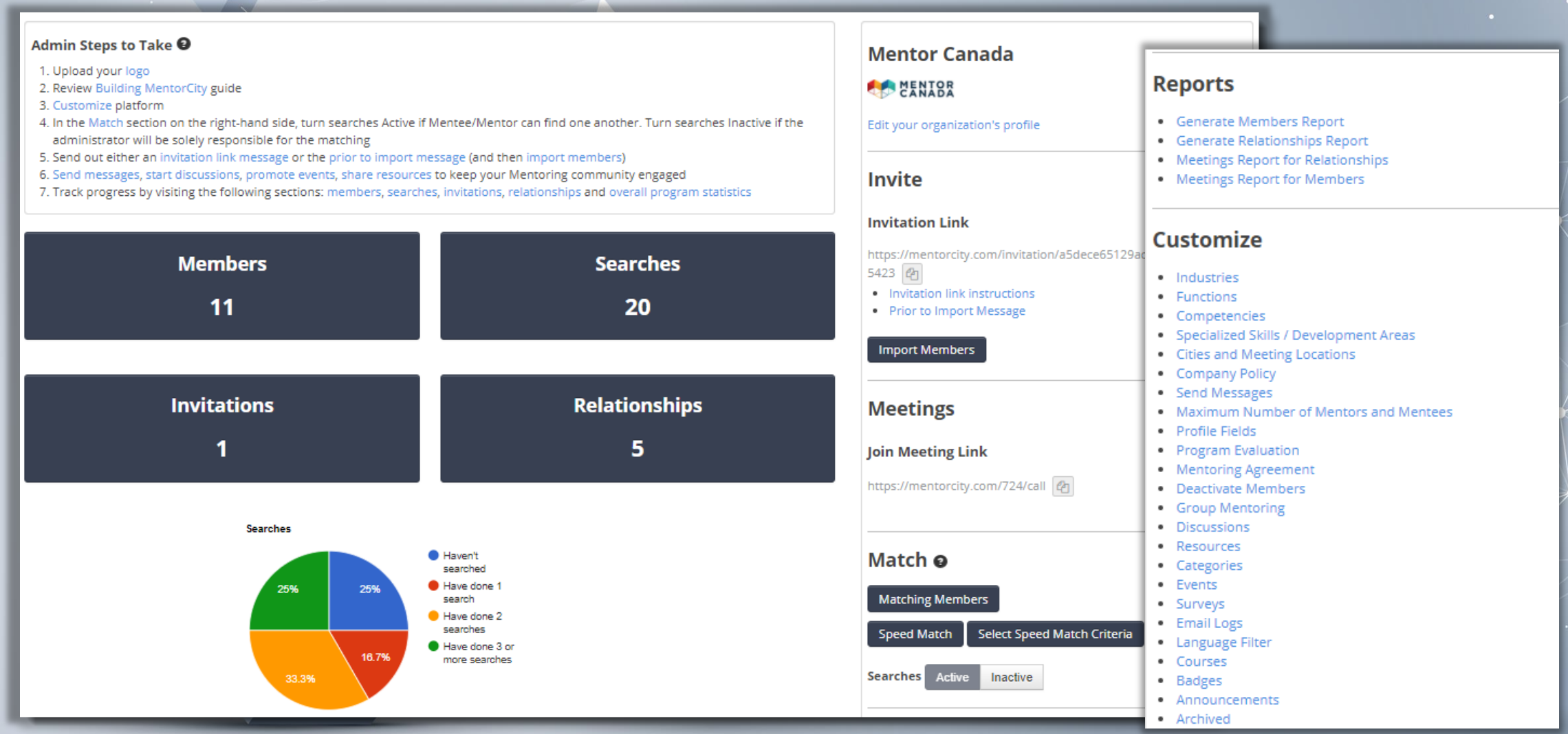
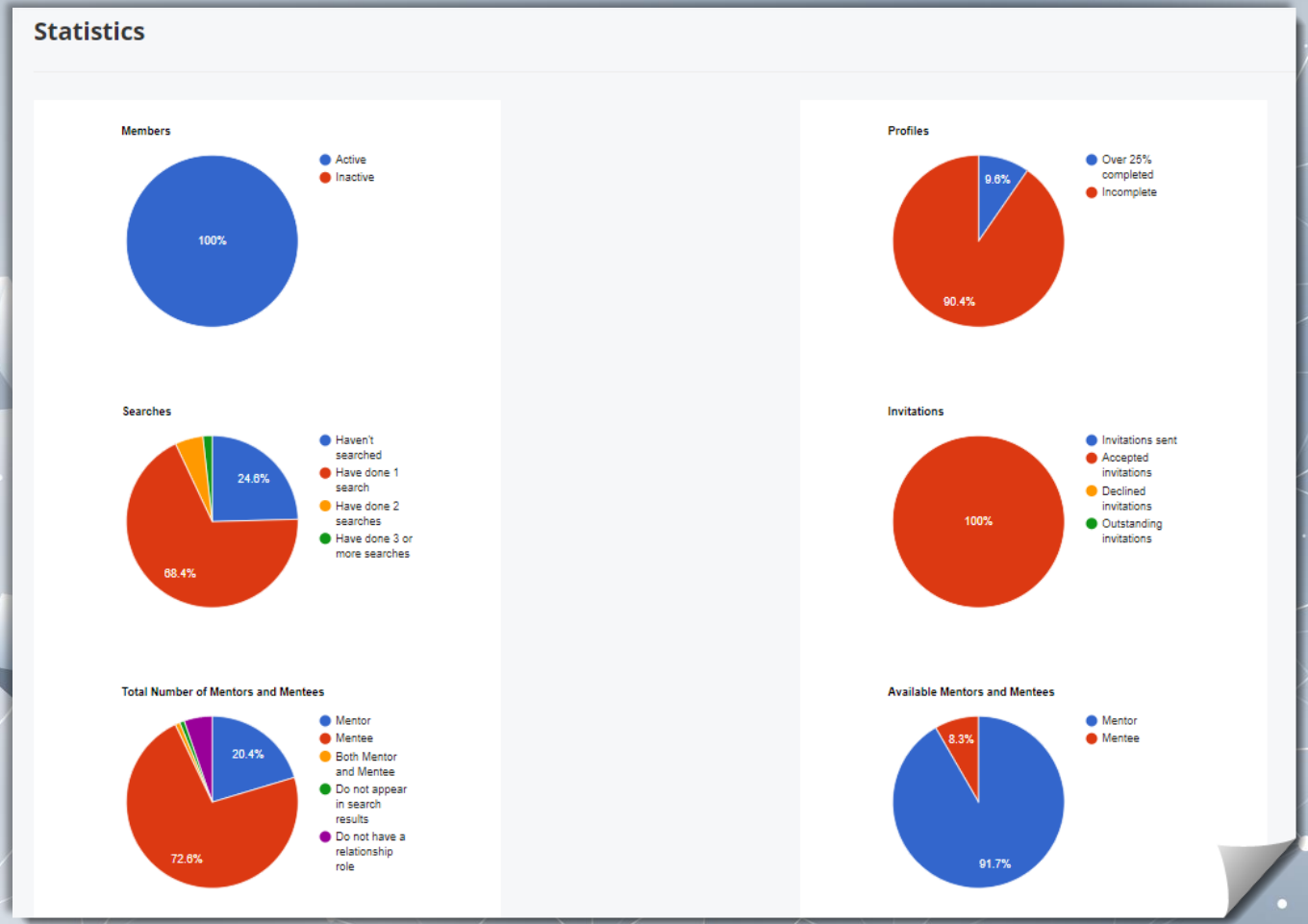
Administrator Features

- Speed Match Tool
- Analytics & Reports
- Customizable Program Context
- Surveys
- Evaluation Tool
- Discussion Boards
- Announcements
- Events
- Automation
- Language Filter
- 360-degree view of your program and members interaction
- Program Administrators can join mentoring match meetings

Administrator Features



Administrator Dashboard Statistics



Program Monitoring

Goals

Percentage of Mentees who have entered their mentoring goals in a relationship 2 mentoring relationships out of the 83 mentoring relationships established	2%
Total number of goals entered	2
Total number of goals achieved	0

Mentoring Relationships

Percentage of members who are currently in 1 or more mentoring relationships 162 members out of the 114 active members	142%
Percentage of members who currently have 1 or more mentors 81 members out of the 114 active members	71%
Percentage of members who currently have 1 or more Mentees 29 members out of the 114 active members	25%
Percentage of members who have calculated their mentoring hours 3 members out of the 114 active members	2%

Mentoring Agreements

Percentage of Mentees and mentors who have completed a mentoring agreement 1 mentoring relationships out of the 83 established	1%

Program Evaluations

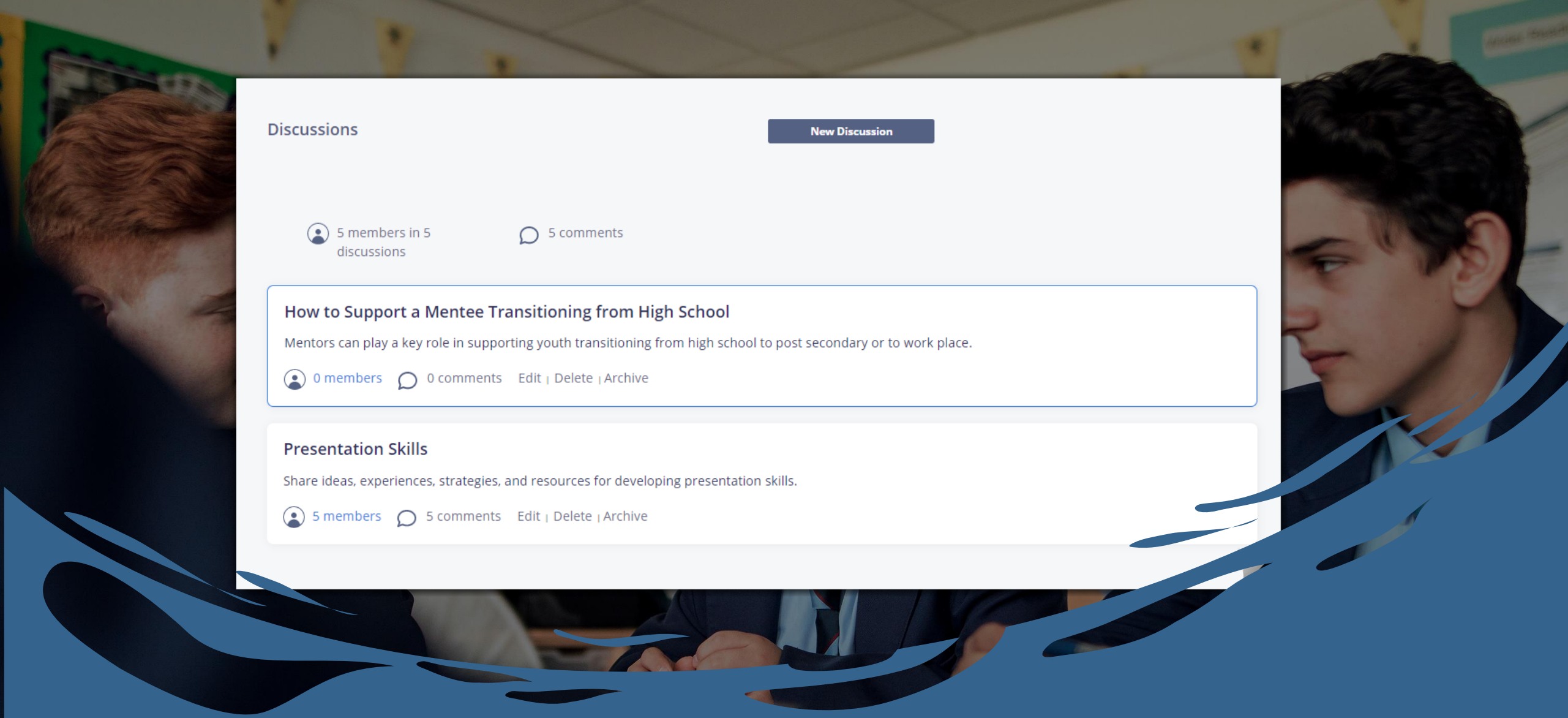
Number of Mentees who have completed a program evaluation	0
Number of mentors who have completed a program evaluation	0

Meetings

Number of Confirmed Meetings	1
Duration of Confirmed Meetings	00:30

Calls

Number of Video/Voice Calls	13
Duration of Video/Voice Calls	0



Discussion Boards

Demo

How to Access the E-mentoring Platform

Register on the Mentor Connector

Organizations & **Programs** must be registered in Mentor Connector as **pre-requirement** to access to the E-Mentoring Platform.

Training & Support

Training & Support

Training is divided into 3 core elements:

1. **Essentials to Onboarding :** Live onboarding 1.5hr
2. **Video series :** platform customization, engage mentors/mentees and manage your program
3. **Individual bespoke training:** 1:1 with MENTOR Canada training specialist

Support is provided through 3 strategies:

1. **Manuals & Videos:** through our Support & Training Centre
2. **Email:** support@mentoringcanada.ca
3. **Live support:** 1:1 with MENTOR Canada support specialist

Who to Contact at Mentor Canada?

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